

TOLERANCE – AN IMPORTANT FACTOR IN GOVERNANCE IMPROVEMENT

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Tolerance phenomenon serves as one of the most important factors of management relationships and has become a basic foundation of internal political and interstate relations. Relevance of the article is determined by the needs for introduction of tolerance in the governance, overcoming the command-administrative system, formalism and bureaucracy in the state apparatus.

Tolerance as a factor in the improvement of public administration is manifested in close cooperation between managers and subordinates, partner subject-subject relationships, willingness to listen to the opinion of the head of the team

and make decisions collectively, formation of a culture of dialogue during the administrative relations, respect for human dignity and so on.

To stabilize the socio-political and economic situation in the country, overcome the crisis situation in coordination of powers, it is necessary to realize that public administration reform is not a one-time act, but a complex, gradual process that should be accompanied by the use of legal, administrative and managerial, municipal and self-governing, material and financial, information and communication, civic and moral aspects, and aim to create an effective government system responsible to the public.